

Help for members with solar vendor complaints



The Association for Missouri Electric Cooperatives recently provided information to assist members who are having problems with solar vendors. Here is the link to the [Attorney General's Consumer Complaint Division](#), call us if you need assistance.

It is a simple process that can be submitted online or printed and mailed. There is no cost to you.

Upon receiving the complaint, the Attorney General's office will contact the solar vendor and attempt to resolve the matter to your satisfaction. This usually takes approximately 30 days. If the matter cannot be resolved, the AG then may pursue legal action against the vendor under the Missouri Merchandizing Practices Act. If the AG's Office sees multiple complaints against a particular vendor, the more likely formal legal action will be taken against that vendor.